

Adams Offshore switches to Jeppesen Primar for ENC's

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Adams Offshore reports that it has installed the Jeppesen Primar ECDIS Service on one of its dive support and offshore supply vessels, and is considering implementation of the solution across its fleet worldwide.

Adams Offshore uses a Microplot 7 ECDIS on the DPSV Adams Challenge, a 2009-built offshore support vessel. This system ran into problems with the installed ENC/ECDIS Service and with licence renewals in the Gulf of Mexico, where the vessel was on assignment for EPIC.

Adams Offshore's technical partner, Mobile Marine Technology, identified the problem as difficulty downloading and obtaining chart licences from the ENC provider.

"We had technical support on the vessel for a week. At the end, we concluded that the supplier had a problem with its database in the Gulf region," said Adams Offshore technical manager, R Rajeev Kumar.

"Then, we tried the Jeppesen Primar ECDIS Service as a back-up while we tried to resolve the problems. Eventually, the vessel's captain and I decided simply to use the Jeppesen service on both the back-

up and primary ECDIS. Since then, chart management has run smoothly."

Adams Offshore installed the Jeppesen Primar ECDIS Service on DPSV Adams Challenge in October, and Mr Kumar says that since then the system has been operational and problem-free.

Based upon this experience, Adams Offshore chose to equip both of DPSV Adams Challenge's ECDIS systems with the Jeppesen Primar ECDIS Service, and to install the same service on its DPSV Adams Aquanaut offshore support vessel.

Mr Kumar says that the company now plans to use the Jeppesen Primar ECDIS Service across its fleet.

"This instance shows the value of a service that is reliable and easy-to-use. It is this commitment to users' needs that lies behind our service and all of our solutions," said Jeppesen Marine marketing and communications manager, Willy Zeiler.

"In this case, it seems that the customer was wrongly informed about Jeppesen Primar ECDIS Service being an official source of ENC chart data."

"We are happy to see that a growing number of serious operators, including Adams Offshore, now understand that Jeppesen provides official ENC chart data, enabling easy operation, including simple downloads, pay-as-you-go licensing, online updates and value-added information like weather and route planning."



Adams Challenge's dual ECDIS are both installed with the Jeppesen Primar ECDIS service